

THE FEDERATION OF CALGARY COMMUNITIES

REPORT CARD 2021

BE PART OF IT!

ABOUT THIS **REPORT**

This report summarizes the results of our 2021 Annual Member Satisfaction Survey, data collected daily, and work-shop evaluations in an effort to understand the impact of our programs and services .

This year 137 individuals answered our survey. 84% were from community associations with 27.84% answering the survey last year. This report aligns with the City of Calgary reporting period, not our fiscal year end.

WHO WE **SERVE**

It all starts at the community level. We serve more than 230 small non-profit organizations, including the 152 community associations.

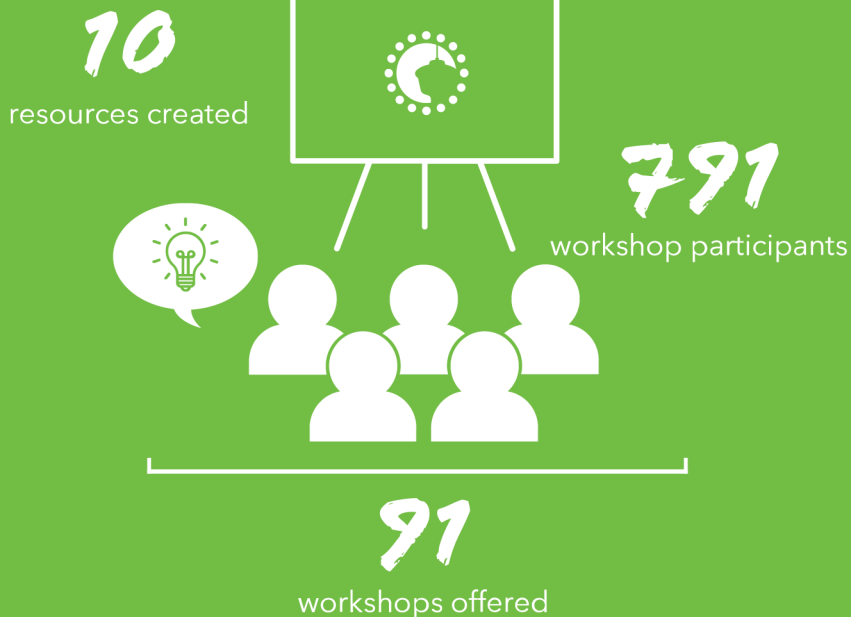
Every day these volunteer-run organizations are positively impacting Calgarians and shaping our city.

While we have evolved and grown as a non-profit since we formed in 1961, we remain committed to serving over 20,000 community volunteers.

BE PART OF IT!

49.4% INCREASE

in non-profit governance knowledge



44.7% INCREASE

in members' use of the Land Acknowledgement



241 MEMBER ORGANIZATIONS

149/152 community associations
6 associate members
7 auxiliary members
79 service members

HOW MUCH DID WE

DO?

Stats collected from April 1, 2021 to March 31, 2022

15.5% INCREASE

in financial accountability knowledge



152 tax returns filed

137 financial audits



\$259,156

in financial support to members

38.8% INCREASE

in members abilities to meet their organizations needs

872

requests for support



1266

support actions offered

HOW WELL DID WE

DO IT?

AS A RESULT OF ACCESSING OUR SERVICES...



\$XXX,XXX

in lowered audit fees



\$XXX,XXX

in ENMAX Energizing
Spaces grants



\$XXX,XXX

in ActivateYYC
microgrants

=



\$XXX,XXX

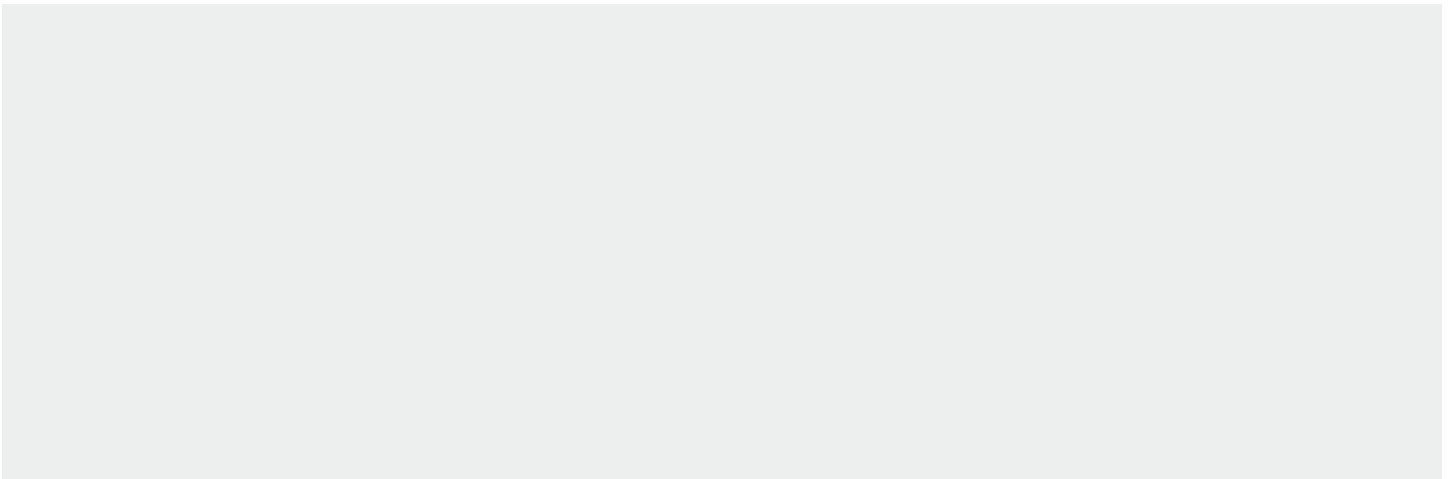
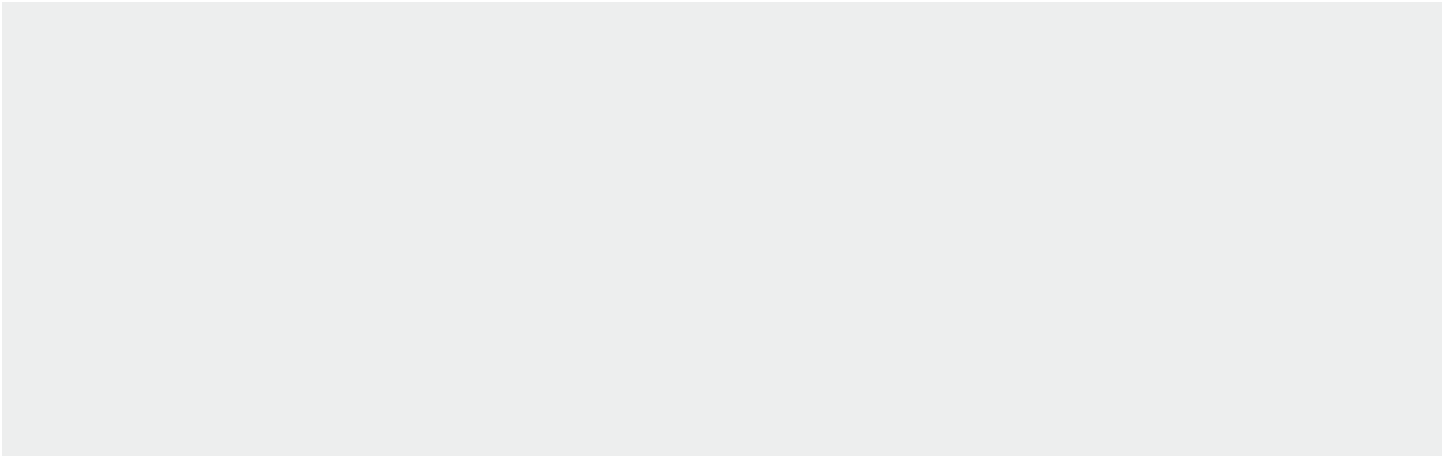
DOLLARS RETURNED TO OUR MEMBERS

IS ANYONE

BETTER OFF?

AS A RESULT OF ACCESSING OUR SERVICES...

Through our satisfaction survey and workshop evaluations, we asked respondents to rate their knowledge and confidence prior to accessing our services, and then tell us how our programs and services impacted them. Here is what our members told us:





MY COMMUNITY IS

friendly



THANK YOU FOR ANOTHER

AMAZING YEAR!