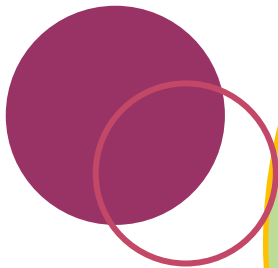




FEDERATION OF
CALGARY COMMUNITIES



2020 REPORT CARD

April 1, 2019— March 31, 2020



ABOUT THIS REPORT

This report summarizes the results of our 2020 Annual Member Satisfaction Survey, data collected daily, and workshop evaluations in an effort to understand the impact of our programs and services .

This year 137 individuals answered our survey. 84% were from community associations with 27.84% answering the survey last year. This report aligns with the City of Calgary reporting period, not our fiscal year end.

WHO WE SERVE

It all starts at the community level. We serve more than 230 small non-profit organizations, including the 152 community associations.

Every day these volunteer-run organizations are positively impacting Calgarians and shaping our city.

While we have evolved and grown as a non-profit since we formed in 1961, we remain committed to serving over 20,000 community volunteers.

BE PART OF IT!

calgarycommunities.com



HOW MUCH DID WE DO?

ENGAGEMENT

Urban Planning



12 workshops



315 attendees



551 requests for support



1 resource developed

Organization Development



25 workshops



393 attendees



1,024 requests for support



11 resources developed

Celebrating Communities



4 workshops



47 attendees



184 requests for support



1 resource developed

FINANCIAL SERVICES



8 workshops



56 attendees



166 audits and 140 tax returns



5 resources developed

TOTAL



49 workshops



811 attendees



1,759 requests for support



166 audits and 140 tax returns



18 resources developed

HOW WELL DID WE DO IT?

AS A RESULT OF ACCESSING OUR SERVICES...

Dollars returned to

our members



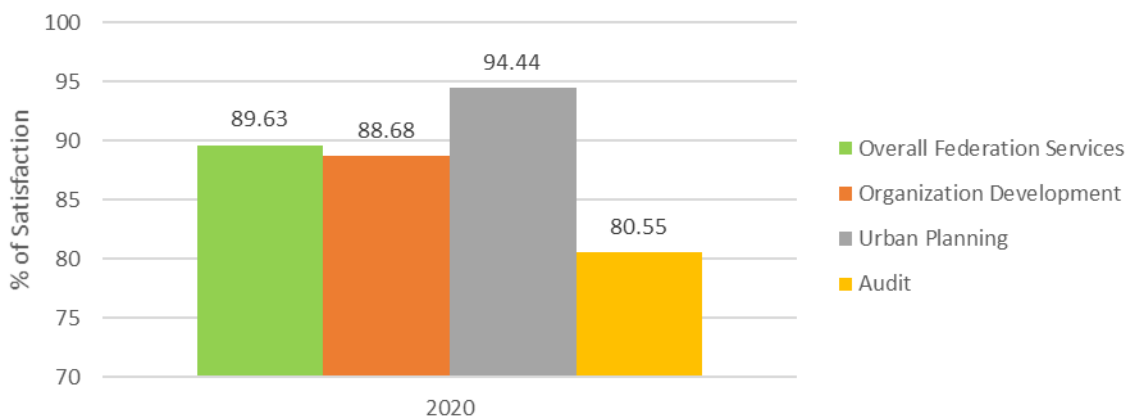
\$310,891
in lowered
audit fees

\$74,865
in ENMAX
Energizing Spaces grants

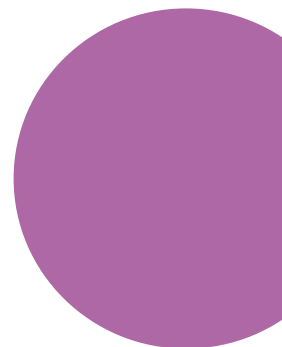
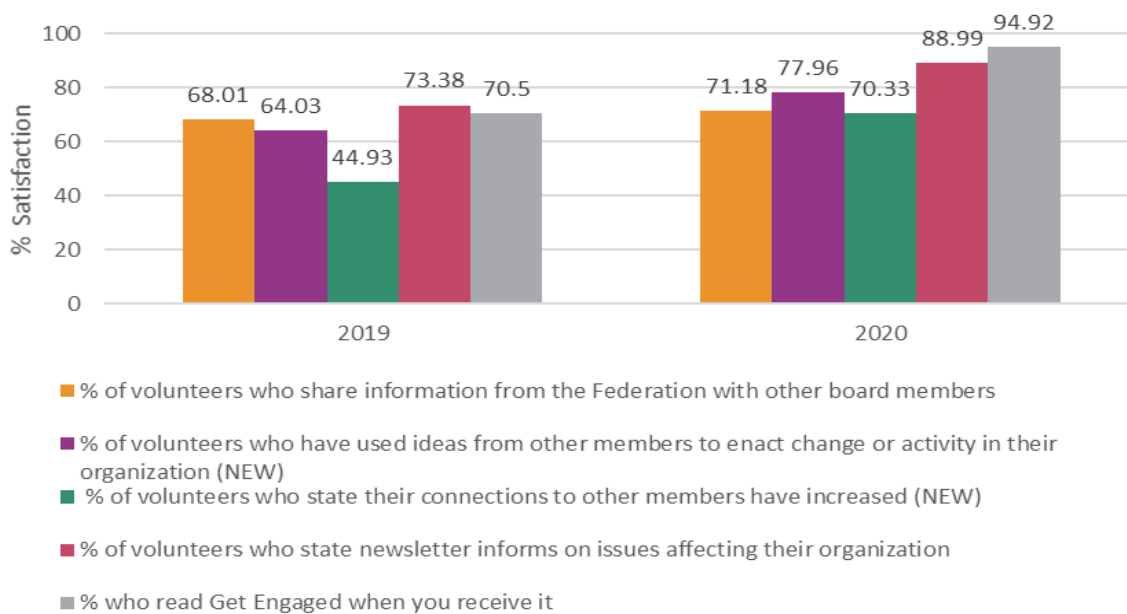
\$41,322
in *ActivateYYC*
microgrants

\$427,078

Overall Satisfaction with Federation Programs and Services



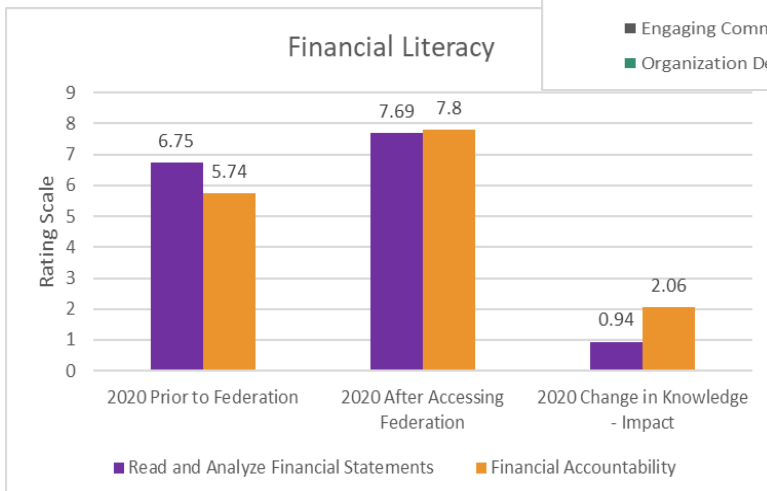
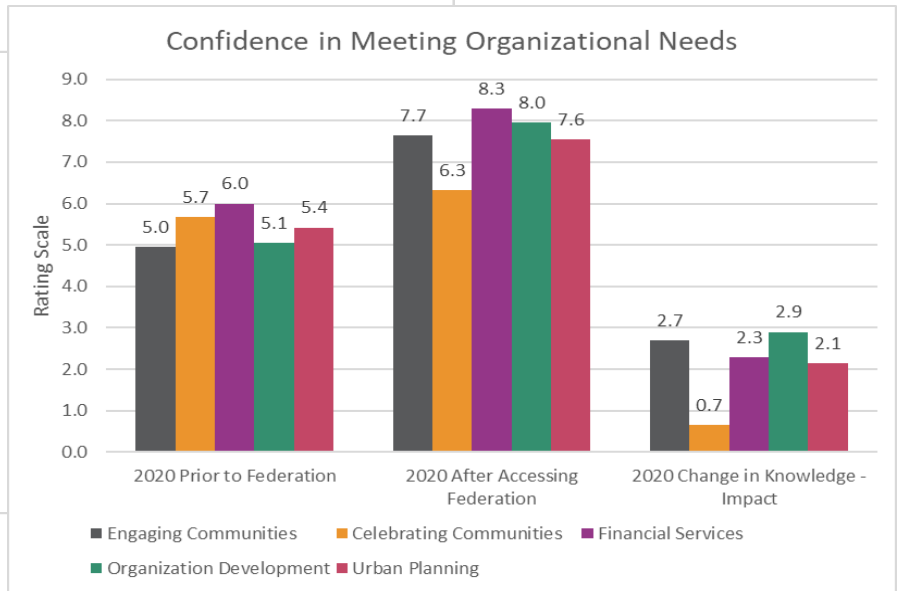
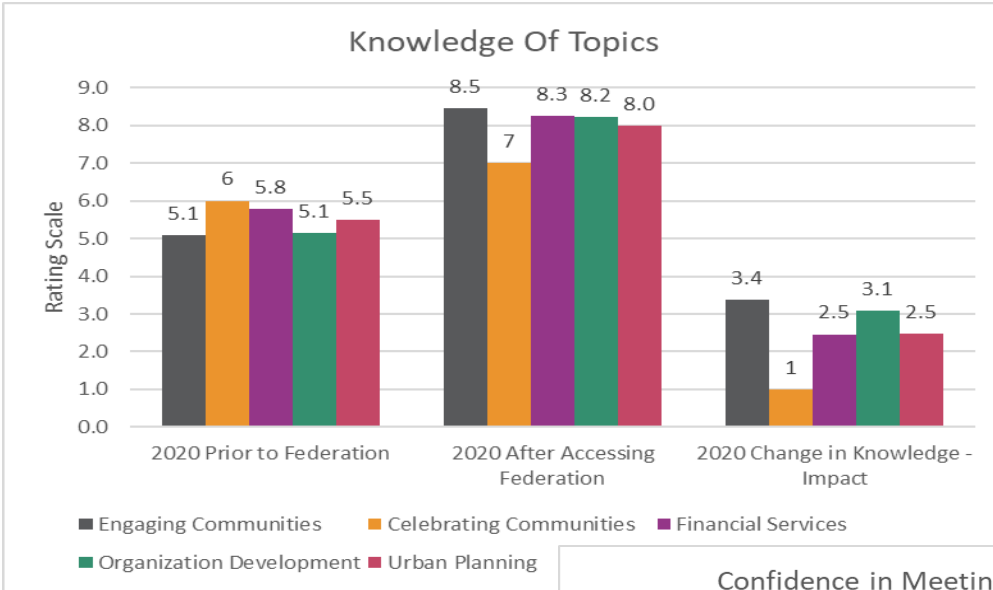
Information Sharing Results



IS ANYONE BETTER OFF?

AS A RESULT OF ACCESSING OUR SERVICES...

Through our satisfaction survey and workshop evaluations, we asked respondents to rate their knowledge and confidence prior to accessing our services, and then tell us how our programs and services impacted them. Here is what our members told us:



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