

FEDERATION OF CALGARY COMMUNITIES

The Federation of Calgary Communities supports, trains, and encourages community not-for-profit leaders and volunteers.

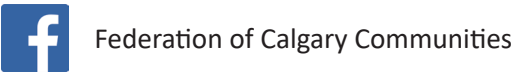
We provide programs and services that help them build their abilities, mobilize residents, identify and provide services, and be on the front lines of important issues affecting their communities.

Additionally, we recognize and advocate on behalf of the over 20,000 volunteers that make up our network to ensure their needs and voices are reflected in broader Calgary.



ANNUAL REPORT

2017 - 2018



CALGARYCOMMUNITIES.COM

OUR SPONSORS:

Community Champion (\$30,000+)



Community Builder (\$20,000 - \$29,999)



Community Mentor (\$15,000 - \$19,999)



Community Believer (\$5,000 - \$9,999)



Neighbour (\$1,000 - \$2,499)



Friend (\$500 - \$999)



We strengthen community based organizations and the people who make their communities great.

OUR MEMBERS

- 148 Community Associations
- 70 Community Not-for-Profit Organizations
- 10 Resident Associations
- 4 Rural Community Associations

HIGHLIGHTS:



MEMBER SERVICES

We offer **organizational development** support to our members, which includes board governance resources, educational workshops, and one-on-one consultations.

We provide **financial services** including professional, low-cost audits, compliance support, and financial literacy training.

We also **celebrate our members** by recognizing volunteers, promoting the value of community, and communicating with stakeholders.

WHAT WE DID:

- Responded to 2,000 support requests, resulting in over 1,300 actions taken by staff
- Completed 143 audits and 144 compliance returns
- Hosted 38 educational workshops for over 625 participants
- Created 35 new resources and tip sheets
- Granted \$78,000 in energy efficiency upgrades to 17 organizations through the ENMAX *Energizing Spaces Fund*

- 81% of board members have an increased awareness of not-for-profit governance
- 58% have an increase in their knowledge of good financial accountability
- 68% of volunteers state they are more effective in their role
- 94% are better equipped to meet their organization’s needs

URBAN PLANNING

We educate community associations on Calgary’s planning system and how to effectively contribute to it. We represent broad community association planning perspectives and interests.

We advocate for the community role in the planning process. We bring communities together to share experiences and resources on planning.

- Responded to 800 support requests, resulting in 675 actions taken by our two urban planners
- Collaborated with City of Calgary staff over 55 times on issues affecting communities
- Hosted 19 educational workshops for over 630 participants
- Created 9 new resources to help community volunteers understand the planning process

- 86% of community associations state they understand the planning process, and can communicate their position effectively
- 75% reported that they feel they have an influence on planning issues
- 67% feel their community association is more effective in planning

ENGAGEMENT

We support resident-led strategies for **crime prevention and safety**, and provide helpful workshops and resources.

We also support **welcoming communities** through education, resources, and building the capacity of organizations to identify areas of need for more engagement.

- Responded to 315 support requests, resulting in over 180 actions taken by staff
- Facilitated 12 crime prevention and safety meetings, engaging over 110 Calgarians
- Hosted 17 educational workshops for over 240 participants
- Created 15 new resources including the *Grow Your Community Hub* toolkit
- Delivered crime prevention and safety “train the trainer” workshops to 20 organizations

BECAUSE OF US:

- 84% of our members have an increase in their knowledge on community engagement and crime prevention
- 90% reported we helped them understand the importance of telling their story
- 75% report their ability to meet their organization’s needs has increased
- 58% feel stronger connections with each other