



Improving Neighbourhood Life in Calgary

Photo by Ashley Nicholas

Annual Report 2007



Message from the President

The last year has been one of change and transition. We bid fond farewell to Brenda Brown, our Executive Director of 14 years. In February, we welcomed Leslie Evans as our new Executive Director.

The transition process we initiated last year as part of the process to hire a new Executive Director continued this year. We have been reviewing everything we do and how we do it. Although some changes have already occurred, more will take place over time.

During 2007, we went through a consultative process that led to the development of a new Strategic Plan. This plan was approved at our September 15th general meeting. We also reviewed our bylaws with

changes also approved at the September 15th meeting.

We are strategically recruiting people with skills that will help the Board and the organization as a whole.

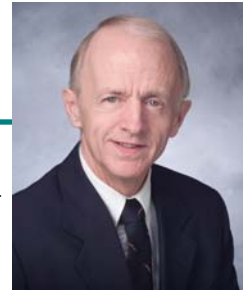
We have a new monthly news-magazine that is now being sent to everyone on community association boards. And we have identified a number of other things we would like to initiate.

On February 21st, we held a very successful fundraiser featuring Barbara Coloroso. Even with this success, however, fundraising is still a significant challenge for the Federation. Some corporate sponsors have been obtained but we must raise a lot more funds if we

are to continue providing the services our members need. Funding will continue to be our top priority until we reach our goal.

I would like to thank the Board, our staff, our members, our community partners and our volunteers for their contributions to the Federation. Thank you for your continued help and support as we continue on this important transition process.

Bob Lang
President



The Federation of Calgary Communities

First incorporated in 1947, The Federation of Calgary Communities is an umbrella organization for Calgary and area Community Associations and for more than 40 service member organizations that include small area non-profits. The Federation is a registered not-for-profit society that directly provides capacity building support and guidance to our members.

Our Members:

There are currently 135 active Community Associations in Calgary and 7 in the surrounding area. It is estimated that annually, 20,660 Community Association volunteers contribute 2.4 million hours of public service, which has an equivalent monetary value of over \$28 million. These volunteers operate, manage

and maintain facilities and amenities with a value of more than \$200 million. They come forward from a diverse population base with about one-quarter of the city's population supporting Community Associations through paid membership. In addition, we have 44 Service Members who are Calgary and area non-profits.

2006-2007 Highlights

Over the past year the following are some of the measurable outcomes:

- A new executive director was hired – February 1, 2007
- The board struck a nominations committee to seek out new leadership for the board (currently 5 board members will vacate their seats to make room for change)
- a three year strategic plan was developed and approved by the

members

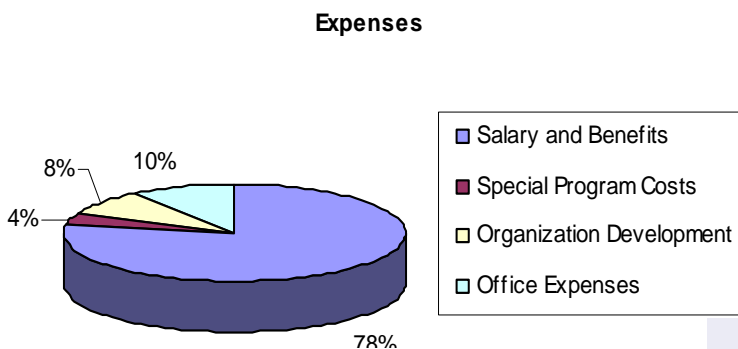
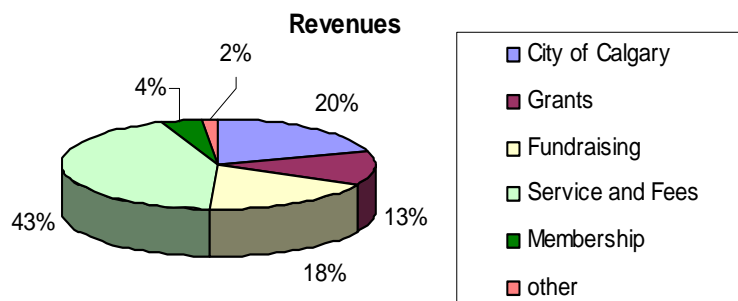
- 4 new corporate sponsors have been secured
- two key staff resigned their positions making way for renewal
- a successful fundraiser brought in over \$20,000
- a feasibility study looking at expanding the Audit Program is underway
- An external communications committee has been struck to develop key messages and strategic

initiatives to increase the awareness around the value of community life

- Three new partnerships are being forged working towards Community Association Sustainability
- ENGAGE! a new newsletter was launched focusing on enhancing Community Association governance and sustainability
- A number of articles focusing on the Federation and Community Associations were in The Calgary Herald,

2006 Financial Information

(for the year ending December 31, 2006)



Vision, Mission and Values

Vision

That each Calgary neighbourhood has a vital and representative Community Association.

Mission

To improve neighbourhood life in Calgary by providing services and programs that create, support and sustain vital and representative Community Associations.

Values

- Community
- Leadership
- Diversity
- Commitment
- Volunteerism
- Integrity

Our Programs and Services

Financial Management Services – Professional bookkeeping and audit services assist client Community Associations with reliable, credible, accounting services, to ensure our members meet their obligations to their membership, user groups and regulators. In 2006-2007 we served:
 82 - Community Association Audits
 27 - Service Member Audits
 19 - Bookkeeping Clients
 5—Workshops (2 Treasurers, 2 Grants and 1 GST) with 70 participants

Planning Services – In 2007 we developed a go-forward plan to better focus Planning Services on (a) planning education, (b) planning assistance (c) advocating for the community role in planning, and (d) representing community interests in planning consultations.

Two core courses and two electives of Partners In Planning were offered with about 120 individuals taking courses. The Land Use Bylaw course was not offered due to pending changes in the bylaw, resulting in fewer graduates in 2007. There are 7 new PIP graduates, but 50 PIP participants are only one

course from graduation. There are 728 PIP program participants to date, including 131 graduates.

Other Planning Successes:

- secured funding to update the “Community Guide to the Planning Process” in 2008.
- successfully advocated for improved Notice Posting; a study leading to improvements is ongoing.
- Advocated with some success for including newly completed communities in the ‘developed area’ of the land use bylaw.
- successfully advocated for adequate community association sites in new Area Structure Plan
- represented community interests and/or facilitated participation on issues including the new land use bylaw, “special housing” guidelines, a proposed building site code of conduct, and in forums such as the Community Heritage Roundtable and the City’s Environmental Advisory Committee.

“...I have found the communications with The Federation...to be a great resource...”
 Dave Gerlitz, Riverbend

Advocacy and Support – The Federation assists commu-

- nities in gaining information and access to capacity building support. This year we:
- Launched the ENGAGE! newsletter increasing the circulation from 290 to 1,380 individuals
 - Co-hosted nine Administrator meetings
 - Co-hosted “Looking Forward: Building Our Future” with Community and Neighbourhood Services
 - Advocated for a CLO enhanced role
 - Answered 1,361 requests for information
 - Maintained and enhanced the CA database
 - Supported 52 CA’s on issues related to salaries, job descriptions, bylaws, conflict, funding/proposal writing, etc.

2006—2007



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**Improving Neighbourhood Life in
 Calgary**

www.calgarycommunities.com

Our Funders, Sponsors and Supporters

Platinum—over \$30,000



Official Credit Union of
 the Federation of Calgary
 Communities



Gold—\$20,000-\$29,999



Silver—\$10,000-\$19,999

Bronze—\$5,000-\$9,999



Official Insurance Provider to the
 Federation of Calgary Communities

The Kahanoff Foundation

Friends—\$500-\$4,999



Gift In Kind



2007 Member Community Associations

Regular Members 125

1. Abbeydale
2. Acadia
3. Albert Park/Radisson
4. Applewood Park
5. Arbour Lake
6. Banff Trail
7. Bankview
8. Beltline
9. Beddington Heights
10. Bonavista Downs
11. Braeside
12. Brentwood
13. Bridgeland/Riverside
14. Calgary Evergreen
15. Calgary Marlborough
16. Cambrian Heights
17. Canyon Meadows
18. Capitol Hill
19. Cedarbrae
20. Chaparral
21. Chinook Park/Kelvin/Eagle Ridge
22. Citadel
23. Cliff Bungalow/Mission
24. Coral Springs
25. Crescent Heights
26. Crossroads
27. Dalhousie
28. Deer Ridge
29. Deer Run
30. Discovery Ridge
31. Douglassdale Estates
32. Dover
33. Downtown West
34. Edgemont
35. Elbow Park
36. Elboya Heights
37. Erin Woods
38. Erlton
39. Evanston-Creekside
40. Fairview
41. Falconridge/Castleridge
42. Forest Heights
43. Forest Lawn
44. Glamorgan
45. Glenbrook
46. Glendale/Glendale Meadows
47. Hawkwood
48. Haysboro
49. Hidden Valley
50. Highwood
51. Hillhurst Sunnyside
52. Hounsfeld Heights/Briar Hill
53. Huntington Hills
54. Inglewood
55. Killamey-Glengarry
56. Kingsland
57. Lake Bonavista
58. Lakeview
59. Marlborough Park
60. Marquis De Lorne
61. Martindale
62. Mayfair Bel-Aire
63. McKenzie Lake
64. McKenzie Towne
65. Mid-Sun
66. Millican Ogden
67. Millrise
68. Monterey Park
69. Montgomery
70. Mount Pleasant
71. Mount Royal
72. North Glenmore Park
73. North Haven
74. Northern Hills
75. Oakridge
76. Palliser/Bayview/Pumphill
77. Parkdale
78. Parkhill Stanley Park
79. Parkland
80. Penbrooke Meadows
81. Pineridge
82. Queensland
83. Ramsay
84. Ranchlands
85. Richmond/Knob Hill
86. Rideau Ridge Society
87. Rideau Roxboro
88. Riverbend
89. Rocky Ridge/Royal Oak
90. Rosedale
91. Rosemont
92. Rosscarrock
93. Rundle
94. Rutland Park
95. Saddle Ridge
96. Sandstone MacEwan
97. Scarboro
98. Scenic Acres
99. Shawnee/Evergreen
100. Signal Hill
101. Silver Springs
102. Somerset/Bridlewood
103. South Calgary
104. Southwood
105. Springbank Hill
106. Spruce Cliff
107. St. Andrew Heights
108. Strathcona
109. Sunalta
110. Temple
111. Thorncliffe/Greenview
112. Triwood
113. Tuscany
114. Tuxedo Park
115. University Heights
116. Valley Ridge
117. Varsity
118. Westgate
119. West Hillhurst
120. West Springs/Cougar Ridge
121. Whitehorn
122. Wildwood
123. Willow Ridge
124. Winston Heights/Mountview
125. Woodcreek

Associate Members 6

1. Bearspaw Glendale
2. Bow Valley Agriculture Society
3. Bragg Creek
4. Chestermere Regional
5. Glen Eagles (Cochrane)
6. Springbank Park Community Association

Service Members 47

2006-2007 Board

The Federation's Board of Directors is comprised of 15 members. Executive Offices are selected at the first meeting of the Board.

EXECUTIVE:

Bob Lang President
 John Wakoluk Vice President
 Neil Hughes Secretary
 Bill Scott Treasurer

DIRECTORS

Gus Barron
 David Brown
 Kendrick Charles
 Sean Chu
 Alan Cuthbertson
 Raleigh DeHany
 Maurice Espy
 Val McLean
 Robert Matheson
 Ralph Meyer
 Stanley Vong

CITY OF CALGARY

Cynthia Busche-Heibert

Current Staff

Leslie Evans, Executive Director
 Heidi Brauer, CMA
Manager Finance & Accounting
 Bob van Wegen, Community Planner
 Joyce Sponholz, Office Assistant
 Lois Fuss, Accounting Assistant
 Sophie Khatkar, Accounting Assistant
 Linda Lin, Accounting Assistant
 Tina Wince, Accounting Assistant
 Vivian Jie Zhao, Accounting Assistant
 Pam Dratsangshema, Office Support

Volunteer

Janice Broom, Office
 Steve Garcia, Web, calgarycommunities
 Luis Horna, Database
 Donna Lennon, Mail Outs
 Loraine Luterbach, Mail Outs
 Chelsey Nicholas, Youth Volunteer
 Ashley Nicholas, Photography
 Mark Townsend, Calgaryarea.com

Value Proposition

Community Associations have the potential to be on the front lines of every important social, cultural, environmental and community issue. They can respond in countless ways to the needs of their residents; fostering and supporting them to fully and actively engage in community and civic life, through the provision of social and recreation programs, and through direct input into the City's planning process and other public affairs. Community Associations have the potential to mobilize citizens and local resources to make a vital contribution to community life – enriching the quality of life and well being of their communities. Overall, Community Associations can provide a shared sense of citizenship and inclusion. It would be difficult to find a single Calgarian who has not benefited from a Community Association.